



Cindy Starnino appointed Associate Director of Multidisciplinary Services

I am pleased to welcome Cindy Starnino as Associate Director of Multidisciplinary Services for the *Centre intégré universitaire de santé et de services sociaux du Centre-Ouest-de-l'Île-de-Montréal* (CIUSSS-CO).

In this position, Ms. Starnino will oversee the planning, organization, management, control and evaluation of the clinical services under her responsibility. She will play an advisory and support role for management teams that supervise the practice of multidisciplinary staff, which means she will work in close collaboration with many departments. Additionally, Ms. Starnino will ensure the implementation of optimal trajectories of care and services. She will participate in the creation of care and service corridors, as well as strategies to facilitate access for patients, clients and residents.

Most recently, Ms. Starnino worked as the Director of Quality and the University Mission at CSSS Cavendish. In this capacity, she directed all of the quality and performance activities, as well as knowledge transfer, teaching, innovative practices and the international promotion of the university mission. She was also the director responsible for the Provincial Elder Abuse Help Line.

Ms. Starnino has also served as Director of the Support Program for the Autonomy of Seniors (SAPA, formerly PALV), also at CSSS Cavendish. In this role, she was responsible for seniors' services, day centres, the Caregiver Support Centre, and the Physical Disabilities Program, prior to which she was a manager in homecare services.

In addition to these positions, Ms. Starnino has been active on several boards of directors and strategic committees, advancing the quality of services for the senior population in Quebec and in Canada.

Ms. Starnino holds a Master's degree in Social Work from McGill University.

"Multidisciplinary services have a broad and active role in the CIUSSS-CO, representing staff from multiple professions who are key actors in building our continuums and corridors of service," says Ms. Starnino. "I will bring my knowledge of community services, as well as my clinical management expertise and interdisciplinary approach, to our new system that prioritizes quality and integrated care. I believe in the power and capacity of people, and look forward to building better services with staff for the benefit of our population."

Together with Ms. Starnino, the rest of the management team, and in partnership with all of the institutions in our network, I am eager to embark on this new era in health care. Her experience in cultivating trajectories of care with partner organizations will be invaluable in ensuring smooth transitions between services and between facilities for our patients, clients and residents.

See the full list of appointments: <http://jgh.ca/en/CIUSSS-Administration>

Lawrence Rosenberg, M.D., Ph.D.
President and CEO